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Second Annual Behavioral Health Skills Training, April 13

The second annual Behavioral Health Skills Training will be offered on April 13, 2018, at the Double Tree Hotel in Grand Junction. The training, hosted by the Rocky Mountain Health Plans (RMHP) Practice Transformation Team, is open to all medical and behavioral health providers, nurses, administrators, and office staff members in primary or specialty care. There is no charge for the day-long session.

The educational offering will focus on enhancing medical teams’ abilities to address a wide variety of behavioral health needs that commonly affect patients’ and families’ health care experiences.

David Clarke, MD, Oregon Health & Science University, will present a session on diagnosis and treatment of medically unexplained symptoms. He is president of the Psychophysiological Disorders Association and a board-certified gastroenterologist.

Michael Barnes, PhD, LPC, MAC, chief clinical officer of the Foundry Treatment Center in Steamboat Springs, Colorado, will speak on responding to symptoms of trauma and addiction in the medical setting.

For more information and to register for either event, email Mindy Patton at Mindy.Patton@rmhp.org. We hope to see you there!

Professional Skills Development for Motivated Care Teams, May 4

The RMHP Practice Transformation Team is offering a new workshop for health care practices, “Professional Skills Development for Motivated Care Teams.” Based on feedback from practices on the Western Slope, the full day of learning focuses on improving communication between health care teams, discovering personal empowerment, driving leadership in teams, and developing 21st century professional skills. Participants will also learn to improve relationships with patients through practical, evidence-based strategies such as rapport building, agenda setting, and patient-centered goals.

This training was developed for medical assistants, care coordinators, case managers, nurses, behavioral health specialists, practice managers, and physicians who want to enhance team dynamics to maximize efficiency and effectiveness when caring for patients in the primary care or specialty care setting.

Please join us for this free workshop on May 4, 2018, at the Double Tree Hotel in Grand Junction.
Members of RMHP’s Commercial plans — Employer Group and Individual & Family — are covered for care they receive outside Colorado from a contracted national provider network. On April 1, UnitedHealthcare’s Options PPO provider network will replace the First Health network.

UnitedHealthcare’s national provider network gives Commercial Members access to more than 922,500 providers and health care professionals and 5,600 hospitals* when they are traveling or temporarily residing outside of the service area.

RMHP Commercial Members will receive new RMHP Member ID cards updating the national provider network contact information.

The network change will be communicated to Commercial Members through the spring edition of RMHP’s Member Newsletter and an insert mailed with their new RMHP Member ID card. RMHP also mailed personalized letters to Members who have received care from a First Health provider.

*UnitedHealthcare internal analysis, December 31, 2017

To locate the Commercial National Provider Network at rmhp.org:

1. Select Find a Provider in the navigation/menu bar at the top of the home page.

2. Select View Our Directories under Download Provider Directories.

3. Choose the link to find a national network provider under National Provider Access.
Physician-Administered Drugs Require Both NDC Number and HCPCS Code

The Department of Health Care Policy and Financing (Department) now requires claims for physician-administered drugs for in-office or outpatient hospital treatments be submitted with both the NDC number and the HCPCS code. This applies to physician, outpatient hospital, EPSDT, and Medicare Part B crossover claims for physician-administered drugs for fee-for-service Medicaid Members, including RCCO claims.

A HCPCS/NDC crosswalk is posted on the Department’s Billing Manuals web page under Appendix X. Department Billing Manuals online have been updated with instructions for reporting NDCs on claims. Appendix X and the Billing Manuals can be found at https://www.colorado.gov/hcpf/provider-services.

Physician-administered drugs for in-office treatments billed with miscellaneous J Codes (J3535, J3490, J3590, J7599, J7699, J7799, J7999, J8498, J8499, J8999, and J9999) must be submitted with the NDC number, the NDC Units, and the Unit of Measure Qualifier, i.e., gram (GM), milliliter (ML) or each (EA).

This requirement also applies to claims submitted for Prime Members.

The Department requires RMHP to follow the same process for claims submitted to RMHP for Medicaid Prime Members. Claims submitted to RMHP for physician-administered drugs must include the NDC code.

340B Drug Claims Must Include a UD Modifier

The 340B Drug Discount Program enables covered entities to obtain outpatient drugs at significantly reduced prices and to reach more eligible patients. Covered 340B providers and facilities must provide the following information when submitting claims for 340B drugs for RMHP Members:

1. UD Modifier
2. NDC
3. Actual acquisition cost of the drug

Please contact your RMHP Provider Relations representative if you have questions.
Transition to Medicaid’s Regional Accountable Entity (RAE)

Changes are ahead for Health First Colorado (Colorado’s Medicaid Program). This summer, the Regional Care Collaborative Organizations (RCCO) contracts will be replaced by Regional Accountable Entity (RAE) contracts designed to encourage and reward value in care delivery.

Rocky Mountain Health Plans (RMHP) was awarded the RAE contract for Region 1 by the Colorado Department of Health Care Policy and Financing (Department). The contract will take effect on July 1, 2018.

Behavioral Health Benefit Administration

A key change under the new contracts is that the RAE replaces the regional Behavioral Health Organization (BHO) as responsible for administering and delivering the Capitated Behavioral Health Benefit and covered services for Health First Colorado Members. Information about network design and opportunities for provider participation will be shared in the coming month.

Value-Based Payment Model for Primary Care Medical Providers

Another key change is the implementation of a value-based payment model for Primary Care Medical Providers (PCMPs). The model will outline a clear delineation of provider responsibilities and resources available for different levels of accountability. In early April practices will receive a document allowing them to attest to:

- Levels of transformation activities completed (as indicator of the practice’s capability to provide advanced primary care);
- Ability to report Electronic Clinical Quality Measures (eCQMs);
- Commitment to accepting Medicaid patients without screening;
- Collaborating with high-volume specialists; and
- Willingness to engage with RMHP in ongoing assessments.

It is expected that existing PCMPs will not need to opt in to the Department’s PCMP contract, nor will they need to re-contract with RMHP for the purpose of the RAE. A contract addendum is anticipated for the value-based payment model.

Please note: All providers must be revalidated and enrolled with Health First Colorado to participate in RMHP’s RAE network. Information can be found on the Department’s website at colorado.gov/hcpf/provider-enrollment. Please email RMHP at support@rmhpcommunity.org for resources to assist providers with this process.

Additional Resources

Additional information was shared with providers in March, including a RAE Orientation Guide. If you have questions about the guide, please email RMHP at support@rmhpcommunity.org. You can also refer to the Department’s ACC Phase II website for information and upcoming webinars hosted by the Department at colorado.gov/pacific/hcpf/accphase2.
Watch for New Medicare ID Cards

The Centers for Medicare & Medicaid Services (CMS) will issue new Medicare ID numbers to all Medicare beneficiaries, starting in April 2018. This change will help prevent fraud and identity theft by removing Social Security numbers from the Medicare ID number. The new Medicare ID will use a Medicare Beneficiary Identifier (MBI) composed of 11 randomly selected numbers and letters. The MBI characters and their order are not code nor have any meaning other than their assignment to a specific Medicare beneficiary.

Colorado beneficiaries will start receiving their new cards in June 2018.

Remember: Office staff should continue to ask for patients’ Medicare and RMHP ID cards on every visit, and update patient files with card images when patients present them starting in June.

Invitation to Provide Input on RMHP Experimental/Investigational Procedures

Each year, RMHP offers its providers the opportunity to provide input on its Experimental/Investigational Procedures List. Our team of medical directors uses numerous sources when determining the coverage status of these procedures and carefully considers providers’ professional opinions and experiences.

The RMHP Experimental/Investigational List is located on our website: rmhp.org. Click on I am a Provider, then Provider Resources, and Surgeries, Procedures, Tests to download the list. The Experimental List section begins on page 33 of the Preauthorization List. To provide feedback, please email jessica.segrest@rmhp.org the code, procedure name, suggested revisions, supporting documentation, and any suggested alternatives, especially those more conservative or cost-effective that may provide the same or a higher-quality outcome for the patient. Also include the best way to reach you for follow-up.

If you have any questions, please call Jessica Segrest at 970-248-8749.
Clinical Practice Guidelines Update

Rocky Mountain Health Plans writes, adopts, and reviews evidence-based clinical guidelines to help practitioners and Members make decisions about appropriate care for specific clinical circumstances. Below is a list of the guidelines approved for 2018 and the source of the guidelines.

Clinical Practice Guidelines

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<thead>
<tr>
<th>GUIDELINE</th>
<th>SOURCE</th>
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<tr>
<td>Adult Preventive Care</td>
<td>U.S. Preventive Services Task Force, Centers for Disease Control</td>
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<tr>
<td>After a Heart Attack</td>
<td>American Heart Association, American College of Cardiology</td>
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<td>Asthma</td>
<td>National Heart Lung Blood Institute, Global Initiative for Asthma</td>
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<td>Attention Deficit Hyperactivity Disorder</td>
<td>American Academy of Pediatrics</td>
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<td>Cardiovascular Disease</td>
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<td>Diabetes</td>
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<td>Major Depression</td>
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<tr>
<td>Pediatric Preventive Care</td>
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<tr>
<td>Prenatal Care</td>
<td>Rocky Mountain Health Plans</td>
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<td>Special Healthcare Needs – Adult</td>
<td>Rocky Mountain Health Plans</td>
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<td>Special Healthcare Needs – Children</td>
<td>Rocky Mountain Health Plans</td>
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RMHP Clinical Guidelines can be found on our website at https://www.rmhp.org/learning-center/helpful-resources/quality-improvement. Or request a copy by calling RMHP Quality Improvement at 970-263-5552 or 855-830-1565.
Updated Formulary Information Online

To view periodic formulary changes, including new drugs and generics, visit our website at rmhp.org/i-am-a-provider/provider-resources and scroll down to View Formulary changes.

You can access the most up-to-date, complete formulary from the same location, or call 970-244-7760 or 800-346-4643 (TTY: 711) and we will mail you a copy of the latest update.