MOBILE CRISIS IN PITKIN COUNTY REQUEST FOR INFORMATION

I. Purpose of Request for Information (RFI)

This Request for Information (RFI) is being issued by Rocky Mountain Health Plans (RMHP) to solicit information from the community about their perspectives on the provision of mobile crisis services in Pitkin County. RMHP seeks responses to the “Questions for Public Comment” section of this RFI. In order to ensure that mobile crisis services are adequately available for individuals in a self-defined behavioral health crisis, we are seeking information and feedback from interested organizations, community partners, individuals, and providers with the goal of using the information provided to determine whether to make any changes in how services are being delivered.

II. Dates

Submit comments to the email listed in the “Submitting Response” section by 11:59 p.m. Mountain Time on March 20, 2020.

III. Background

RMHP is the administrative services organization (ASO) contracted with the Colorado Department of Human Services, Office of Behavioral Health (OBH), and is responsible for managing the delivery of crisis behavioral health services, including walk-in crisis centers, crisis stabilization centers, respite, and mobile crisis services in Region 1. Region 1 includes 21 counties on the Western Slope and Larimer County. This RFI focuses only on mobile crisis services in Pitkin County.

RMHP’s goals for the crisis service system are to improve the response to an individual experiencing a behavioral health crisis by stabilizing, assessing and connecting that individual to appropriate treatment, and to decrease unnecessary emergency department and inpatient utilization, ensuring the least restrictive treatment is available. For mobile crisis services this includes face-to-face behavioral health screening and assessment, appropriate triage, crisis stabilization/intervention support, resource linkage, case management, disposition, and either face-to-face or telephonic follow-up post discharge. Services are provided within one hour in urban areas, and within two hours in rural and frontier areas for Individuals. Mobile response is prioritized as the primary intervention for the crisis system.

IV. Questions for Public Comment

RMHP would like interested parties to submit a short narrative (3-5 page maximum) addressing:

1. A brief description of your organization and its role in or interaction with the crisis system in Pitkin County. If you are responding as an individual, please describe your interest in mobile crisis services. Please include a contact name, email and phone number.
2. What are the mobile crisis services needed in Pitkin County and how can those services be best delivered?
3. What are the appropriate staffing models (paired/single clinicians, EMS, peer, with law enforcement) needed to provide mobile crisis services in Pitkin County?
4. What other factors are important to consider when identifying needed mobile crisis services in Pitkin County, such as availability of telehealth, distance to the nearest source of care, and connection to ongoing behavioral health care services?
5. How should access/effectiveness of mobile crisis services be measured? What are the best ways of measuring the quality of mobile crisis services in Pitkin County?

6. What is your view of the current provision of mobile crisis services in Pitkin County? To the extent that you have knowledge about or experience with current services, please comment on the responsiveness, effectiveness, staffing approach, and any other relevant component of current services that would be important for RMHP to consider for purposes of administering mobile crisis services. This includes identifying those things that are working well in addition to those areas that could be improved.

V. Questions

Given the short timeframe for response, RMHP will not respond to questions about this RFI. RMHP may or may not choose to contact individual respondents for the purpose of further clarifying written responses.

VI. RMHP Liability and Confidential Information

This RFI is only a request for information about mobile crisis services and no contractual obligation on behalf of RMHP shall arise from the RFI process. It does not constitute a Request for Qualifications (RFQ), a Request for Proposals (RFP), or other solicitation, nor does it constitute the commencement of any other type of procurement process. Moreover, it does not represent a commitment to issue an RFQ or an RFP in the future. Therefore, those choosing to respond to this RFI will not receive any preference, advantage or disadvantage in any subsequent procurement process related to this RFI. Further, not responding to this RFI does not preclude participation in any future procurement, if one is conducted.

Respondents are advised that RMHP will not pay for any information or administrative costs incurred in response to this RFI; all costs associated with responding to this RFI will be solely at the respondent’s expense.

Information obtained as a result of this RFI may be used by RMHP for planning and decision making on a non-attribution basis. By submitting a response to this RFI, you grant to RMHP a fully paid-up, worldwide, royalty-free, irrevocable, perpetual, and nonexclusive license to use any idea, information, process, or other material submitted with your response, and regardless of whether such ideas, information, processes, or other materials are patented or subject to other laws governing the protection of intellectual property, including, without limitation, trade secret and unfair competition laws. Nothing in this RFI will impair this right of use on behalf of RMHP.

Respondents are advised that materials contained in their responses may become publicly available by virtue of RMHP’s contract with OBH. Therefore, respondents should not include any material they consider proprietary, confidential, or that contains protected health information (PHI) of an individual.

VII. Submitting Responses

Responses are due March 20, 2020. Responses may be submitted to one or more or all of the RFI questions. Respondents should identify the specific RFI question to which each comment is directed. Responses should be submitted via email to crisis.support@rmhp.org and include “Pitkin County Mobile Crisis Services RFI Response” in the subject line. Submissions are due no later than 11:59 p.m. Mountain Time on March 20, 2020. RMHP will not accept hard-copy responses or other formats.