Performance Improvement Projects (PIPs)

RAE, CHP+, PRIME

February 12th, 2020
Rapid Cycle Improvement

The Performance Improvement Projects (PIPs) are a structured process in a rapid cycle format aimed at targeted opportunities for improving health outcomes.

- 2 year projects; July 2018 to June 2020
- 5 modules (phases)
  - Mod’s 1, 2, & 3 are mostly administrative. Gathering information, determining project focus, planning the interventions.
  - Mod 4 is the implementation and testing phase (longest portion of the project)
  - Mod 5 is the analysis and final report

PIPs are a requirement in the RAE Contract.
## Identified Practices and PIP focus

<table>
<thead>
<tr>
<th>PRIME</th>
<th>RAE / CHP+</th>
<th>RAE</th>
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<tbody>
<tr>
<td>Improve SUD Treatment through MAT ages 18 and older</td>
<td>Improve WCV rates for ages 15-18</td>
<td>Increase depression screening ages 11 and older</td>
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<td>Foresight Family Practice, GJ</td>
<td>Mountain Family Health Center, GWS</td>
<td>Colorado Mountain Medical, Avon</td>
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Current Status of the PIPs - FFP

All 3 practices are approximately halfway through Module 4, Intervention and Testing Phase (PDSA). This phase is working to implement the interventions identified to improve the overall outcome.

- FFP is partnering with Mind Springs, other Community Partners, along with internal BH providers to engage Members in MAT treatment who are diagnosed with AUD or OUD. FFP is engaging Peer Support services and re-engaging Members with family in treatment, as appropriate. A new referral process is underway which allows FFP to refer members out for support when need. These referred members have gone through the assessment process at FFP, but have not filled their prescription within the 60 day timeframe after diagnosis. Measurement will be those that receive a referral to MSH/Community partner/Peer Support and those that fill the prescription within the 60 days from initial SUD diagnosis.

- Continuing to establish and nurture Community Partner Relationships to enhance member engagement when needed in the treatment process, while working through the administrative/reporting components of the project.
Current Status of the PIPs - CMM

All 3 practices are approximately halfway through Module 4, Intervention and Testing Phase (PDSA). This phase is working to implement the interventions identified to improve the overall outcome.

- **CMM** is implementing PHQ-9 depression screenings for Members at the Wellness and Preventive visits. Related screening software has been implemented to make this efficient for both Members and staff and more streamlined for Providers to review and evaluate results with the Member. With this new software, CMM is testing a Health Campaign that will identify and send text reminders to patients who have not completed their Wellness visits. The key to this intervention is that depression screenings will be completed during these wellness/preventive visits. CMM is measuring the numbers of depression screenings completed from those that have received the text reminder, scheduled the Wellness visits and completed the visit and depression screening.

- **Texting Health Campaign** is underway. Continuing to work through the administrative/reporting components of the project for tracking and monitoring the intervention. Especially in relation to the G-codes (Medicaid billing) for identifying negative and positive depression screens.
Current Status of the PIPs - MFHC

All 3 practices are a approximately halfway through Module 4, Intervention and Testing Phase (PDSA). This phase is working to implement the interventions identified to improve the overall outcome.

- MFHC is targeting 15 – 18 year old Members who are due for their WCV for both the RAE only and the CHP+ populations. MFHC has developed a registry for members who have not completed their WCV in the last 12 months or are identified as not being a current patient of MFCU (but are attributed). Reminder text campaign is underway to increase completion rates of WCV. Measurement will include those that receive the reminder text, schedule the WCV and complete the visit.

- Working through technology barriers with the text campaign. Texts have not started through this campaign as of yet, however, MFHC hopes to start these very soon. In addition, we are continuing to work through the administrative/reporting components for tracking and monitoring the focused intervention.
Questions?

Jeremiah Fluke, BSHA, MBA
Prime Contract Manager/Quality Improvement Analyst
Community Integration

Email: jeremiah.fluke@rmhp.org
Ext. 8796
Direct line: 970-248-8796
Mobile: 541-709-6609