Rapid Cycle Improvement

The Performance Improvement Projects (PIPs) are a structured process in a rapid cycle format aimed at targeted opportunities for improving health outcomes.

- 2 year projects; July 2018 to June 2020
- 5 modules (phases)
  - Mod’s 1, 2, & 3 are mostly administrative. Gathering information, determining project focus, planning the interventions.
  - Mod 4 is the implementation and testing phase (longest portion of the project)
  - Mod 5 is the analysis and final report

PIPs are a requirement in the RAE Contract.
<table>
<thead>
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<th>Identified Practices and PIP focus</th>
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<tr>
<td><strong>PRIME</strong></td>
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<tr>
<td>Improve SUD Treatment through MAT ages 18 and older</td>
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<tr>
<td>Foresight Family Practice, GJ</td>
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<tr>
<td><strong>RAE / CHP+</strong></td>
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<tr>
<td>Improve WCV rates for ages 15-18</td>
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<td>Mountain Family Health Center, GWS</td>
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<td><strong>RAE</strong></td>
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<tr>
<td>Increase depression screening ages 11 and older</td>
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<td>Colorado Mountain Medical, Avon</td>
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Current Status of the PIPs

All 3 practices are a approx. ¼ into Module 4, Intervention and Testing Phase (PDSA). This phase is working to implement the interventions identified to improve the overall outcome.

- **FFP** is partnering with Mind Springs along with internal BH providers to engage Members in MAT treatment that are diagnosed with AUD or OUD within 60 days, exploring Peer Support services and re-engaging Member and family in treatment. A new referral process is in development from FFP to MSH to support members that have gone through the assessment process at FFP, but have not filled their prescription. Measurement will be those that receive a referral to MSH and those that fill the prescription within the 60 days from initial SUD diagnosis.

- **MFHC** is targeting 15 – 18 year old Members that are due for their WCV. MFHC is developing a registry for members who have not completed their WCV in the last 12 months or are identified as not being a current patient of MFCU (but are attributed). Using a current phone/text vendor, a reminder texting campaign is underway to increase completion rates of WCV. Measurement will include those that receive the reminder text, schedule the WCV and complete the visit.

- **CMM** is implementing PHQ-9 depression screenings for Members at the Wellness and Preventive visits. Relatient screening software has been implemented to make this efficient for both Members and staff and more streamlined for Providers to review and evaluate results with the Member. With this new software, CMM is testing a Health Campaign that will identify and send text reminders to patients who have not completed their Wellness visits, and depression screenings will be completed during these visits. CMM is measuring the #’s of depression screenings completed from those that have received the text reminder, scheduled the Wellness visits and completed the visit and depression screening.
Current Status of the PIPs

All 3 practices are a approx. ¼ into Module 4, Intervention and Testing Phase (PDSA).
This phase is working to implement the interventions identified to improve the overall outcome.

- **FFP**
  - Finalizing referral setup and Community Partner relationships to enhance member engagement when needed in the treatment process.

- **MFHC**
  - Finalizing text campaign, will start sending texts soon. Report development in progress for tracking and monitoring.

- **CMM**
  - Began text campaign in July. Finalizing reporting development for tracking and monitoring intervention.
Questions?

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