



Rocky Mountain Health Plans Case Management Agency Governing Body Meeting Minutes

Wednesday, March 12, 2025
12:30 p.m. – 1:00 p.m., Virtual

Executive Summary: Public Meeting Notes

In attendance were 10 members from the different DSAs, 4 RMHP staff members and 3 RMHP Executives from the Governing Body, 3 Colorado Cross Disability Coalition (CCDC) staff for facilitation and note-taking.

RMHP Governing Body Update:

RMHP's Chief Financial Officer presented a RMHP CMA financial report and provided a question-and-answer session.

RMHP's Chief Executive Officer and the Vice President of Long Term Services and Supports also provided updates and then listened and answered questions during the public comment period.

Public Comments:

The group suggested that there be a generic public comment email for people that have comments but cannot come to a meeting. RMHP agreed to make that happen.

Public comments on a case were given by a member of the council on behalf of someone else. Council members are asked to share the complaint process and support community members to use it so the council and Rocky Mountain Health Plans can track and appropriately respond to concerns.

A suggestion was made to notify clients if offices will be closing outside of typical schedules. In some rural areas some clients were used to simply dropping in on the office.