



## Rocky Mountain Health Plans Case Management Agency Community Advisory Committee Meeting Minutes

Wednesday, March 12, 2025

1:00 p.m. – 3:00 p.m., Virtual

### **Executive Summary: Public Meeting Notes**

The Rocky Mountain Health Plans (RMHP) Community Advisory Committee (CAC) consisted of members from each designate service area (DSA) of the Case Management Agency (CMA).

In attendance were 10 members from the different DSAs, 5 RMHP staff members, 3 Colorado Cross Disability Coalition (CCDC) staff for facilitation and note-taking.

RMHP presented information about the contract and how changes are made as well as how regulatory changes happen during the life of the contract.

The committee reviewed the policy titled “Member Access to the CMA” and discussed person centered planning.

RMHP staff presented information about complaint trends and the detailed complaint log. The committee reviewed and commented on complaint trends.

The group discussed meeting options, preferring to keep the time and date the same but also were open to a doodle poll for scheduling. The group agreed that having both the Family Support Council and the CAC meetings on the same day may no longer make sense if the group is now meeting virtually.