



## Rocky Mountain Health Plans Case Management Agency Family Support Council Meeting Minutes

Wednesday, September 11, 2024  
10:00 a.m. – 12:00 p.m.

### **Executive Summary:**

The Rocky Mountain Health Plans (RMHP) Family Support Council (FSC) consisted of representatives of people that currently or formerly used family support. Representatives from each designate service area (DSA) of the Case Management Agency (CMA) attended.

Family Support Council Members reviewed the history and philosophy of family support. This was facilitated by a council member who has a lot of knowledge and experience with the program.

The RMHP CMA Director reviewed current guidance from the Colorado Department of Health Care Policy and Financing (HCPF) about what is and is not allowable.

RMHP's CMA Director reviewed the budget and other data.

The FSC decided to form a rural subgroup to consider making recommendations to HCPF relevant to rural areas and access to supports.

The FSC raised issues with timely reimbursement. RMHP asked Council members to escalate those cases as RMHP is trying to address this problem.

The Council decided to discuss allocations and wait list at the December meeting.

Council members gave specific feedback to RMHP regarding communication issues.