



Rocky Mountain Health Plans Case Management Agency Family Support Council Meeting Minutes

Wednesday, December 11, 2024
10:00 a.m. – 12:00 p.m., Virtual

Executive Summary:

The Rocky Mountain Health Plans (RMHP) Family Support Council (FSC) consisted of representatives of people that currently or formerly used family support. Representatives from each designate service area (DSA) of the Case Management Agency (CMA) attended.

Family Support Council Members heard updates from RMHP staff on the timeline for reimbursement for Family Support Services and answered questions from council members about ideas to improve timeliness of reimbursement.

The council voted on 2 co-chairpersons, Rob Harris and Kelly George, who are council members and have prior experience with their families receiving FSSP as well as being advocates in their communities. There was also an inquiry about council member term lengths, which will be followed up on at a later date.

The facilitator explained the timeline for MIN assessment adjustments in order to comply with RMHP's spring deadline for changes to the MIN. The council began with a discussion about the sections of household resources and mobility. This was followed by a broader discussion about whether or not case management support while families fill out the MIN is available and accessible. The council discussed the barriers and gaps that exist for families in making this happen, as RMHP's CMA staff reported not hearing back from families after reaching out to them to complete the MIN. The council discussed ideas for bridging this gap and agreed to continue working on MIN feedback before and during the next meeting.

The council heard an update from the CMA Director about the FSSP budget. The update included information about allocations and then covered the allocations vs. expenditures for OBRA and state SLS which come out of the same funds as FSSP.

Lastly, council members discussed virtual versus in-person meetings due to budgetary constraints and decided on a recommendation for 1 in-person meeting and 3 virtual meetings per year.