



2024-2025 FAMILY SUPPORT SERVICES PROGRAM (FSSP) SURVEY

Dear Members and Families,

We would like to hear about your experience with FSSP in the past year. Your opinions will help us to improve the program in the next year. The opinions you give will not be shared with your case manager. This is an anonymous survey. Your family member's services and funding will not change based on the opinions you share. Please return the completed survey in the envelope given by May 20, 2024. Thank you for sharing your thoughts with us.

County: _____

Please circle your response:

1. FSSP funding has been easy to access this year.

Agree Neutral Disagree Don't know/ doesn't apply to my family

2. The FSSP responded to my family's needs and concerns.

Agree Neutral Disagree Don't know/ doesn't apply to my family

3. My family got the funding application in a timely manner.

Agree Neutral Disagree Don't know/ doesn't apply to my family

4. It did not take too long to get the FSSP funds.

Agree Neutral Disagree Don't know/ doesn't apply to my family

5. The paperwork needed to get FSSP funds was not too much.

Agree Neutral Disagree Don't know/ doesn't apply to my family

Continue on backside →

6. The FSSP has helped my family to get services.

Agree Neutral Disagree Don't know/ doesn't apply to my family

7. FSSP funding has helped manage the care of my family member.

Agree Neutral Disagree Don't know/ doesn't apply to my family

8. FSSP funding has helped to improve the quality of life for my family member.

Agree Neutral Disagree Don't know/ doesn't apply to my family

9. FSSP funding has helped my family member stay at home instead of a placement out of home.

Agree Neutral Disagree Don't know/ doesn't apply to my family

10. Overall, I am satisfied with the FSSP services.

Agree Neutral Disagree Don't know/ doesn't apply to my family

11. Are there additional services that have been helpful in the community in addition to those offered with FSSP? What types of additional services have been helpful?
