

[Date]

Member's Name
Member's Address
Member's Address
Member's Address

Your opinions are important to us, and RMHP is here to listen.

Rocky Mountain Health Plans (RMHP) is the Case Management Agency (CMA) in your area. We are sending you our annual member survey.

We want to know what you think. We want to hear about your experience with case management and long-term services and supports in the past year. Your thoughts will help us make the program better next year.

This survey does not have your name on it. Your case manager will not see what you write. Your service and funding will stay the same no matter what you say.

Please fill out this survey before May 9, 2025. Please mail the survey back to us in the envelope provided. If you prefer to fill out this survey online, please go to <https://forms.office.com/r/30d3vEWByv>.

If you need help with the survey, you can:

- Call 800-346-4643 or 711 for Relay Colorado
- Para asistencia en español llame al 800-346-4643
- Email CMAintake@uhc.com
- Come to our office Monday through Friday, 8:00 a.m. – 5:00 p.m.

To learn more:

- Visit our website at www.rmhp.org/programs/cma/
- Visit the HCPF website at <https://hcpf.colorado.gov/learn-about-ltss>
- Visit one of our office locations:
 - *Designated Service Area 13: Chaffee, Lake, Custer, and Fremont Counties* – 517 N. Diamond Ave., Canon City, CO 81212
 - *Designated Service Area 14: Alamosa, Conejos, Costilla, Mineral, Rio Grande, and Saguache Counties* – 609 Main Street, Alamosa, CO 81101
 - *Designated Service Area 16: Grand, Jackson, Moffat, Rio Blanco, and Routt Counties* – 595 Breeze Street, Suite 100, Craig, Colorado 81625
 - *Designated Service Area 17: Mesa County* – 2775 Crossroads Blvd., Grand Junction, CO 81506
 - *Designated Service Area 18: Delta, Gunnison, and Hinsdale Counties* – 196 W. Hotchkiss Ave., Hotchkiss, CO 81419

We can't wait to hear from you.

Rocky Mountain Health Plans Case Management Agency