

# Rocky Mountain Health Plans Case Management Agency

## Quarterly Meeting Agenda

- Family Support Council
- Community Advisory Committee
- Governing Body Update & Public Comments

**Location:** Virtual on Zoom <https://us02web.zoom.us/j/82268113151>

Meeting ID: 822 6811 3151

Dial in by phone:

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### **Dates and Timing: Wednesday March 12, 2025 10am-3pm**

Both councils meet on the 2nd Wednesday of the month in September, December, March, and June. The schedule for attendance is:

- 10am-12pm: Family Support Council
- 12:30-1pm: Governing Body Update and Public Comments (Attendance Optional)
- 1-3pm: Community Advisory Committee

Contact [alisonsbrana@gmail.com](mailto:alisonsbrana@gmail.com) to join.

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## Agenda

### **10:00 – 12:00 pm: Family Support Council Agenda**

10:00am Welcome, introductions, reminder of council focus

- Welcome
  - Funding update. Funding secured for this fiscal year ending June 30, 2025. CCDC to provide plain language explanation of current landscape.
  - Discuss the possibility of a different schedule for these meetings since they are virtual.
- Reminder of purpose of council - Co-Chairs Rob Harris and Kelly George.
  - Lived experience story to remind us of the work we are doing.

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### Family Support Council Agenda (continued)

10:25 – 11:10am MIN Assessment Feedback:

- RMHP CMA Manager explains MIN assessment teams and support structure.
- CCDC explains consensus recommendation
- Discuss MIN Assessment feedback (breakout groups)
- MIN Assessment document will be open for additional feedback until 3/21/25  
Co-Chairs and facilitators will summarize feedback to submit to RMHP by 3/26/25

11:10 – 11:20am Break

11:20 – 11:55am Member Survey Feedback

- Discuss member survey feedback – formatting, language, and logistics

11:55am Wrap up, remind about Governing Body Updates

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**12:00 – 12:30pm: Break for lunch**  
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### 12:30 – 1:00pm: Governing Body Agenda

12:30pm: Governing Body Updates

- Patrick Gordon, RMHP CEO
- Rose Stauffer, RMHP CFO – Financial Update
- Billie Bemis, VP of Long-Term Services and Supports

12:45pm: Public Comment

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**1:00 – 3:00pm: Community Advisory Committee Agenda**

1:00pm Welcome

- Introductions, reminder of council focus
- Discuss the possibility of a different schedule for these meetings since they are virtual.

1:15pm – 2:00pm CMA Requirements & Policy Review

- Requirements of the CMA
- Policy review – Member Access to CMA

2:00 – 2:10pm Break

2:10pm – 3:00pm Complaint Trends

- CCDC explains why advocates wanted complaint review as a requirement
- Complaint Trends and Complaint Log presentation and discussion

3:00 pm: End