



## August 2022

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### Resources to Support Adolescent Immunization Rates

August is National Immunization Awareness month, an opportunity to highlight the importance of vaccines as part of preventive healthcare services for patients of all ages.

Most parents understand babies and small children need many life-saving vaccines, but the understanding about immunizations for adolescent patients may be less clear. The universally recommended adolescent immunization schedule includes: 2 doses of quadrivalent meningococcal conjugate vaccine, 1 dose of tetanus, diphtheria, acellular pertussis, absorbed vaccine, 2 or 3 doses of human papillomavirus vaccine, depending on the child's age, and an annual influenza vaccine ([CDC, 2022](#)).

Focusing on education around the adolescent immunization schedule is an important factor in increasing vaccination rates.

[Immunize.org](#) works to increase immunization rates and prevent disease by creating and distributing educational materials of healthcare professionals and the public that enhance the delivery of safe and effective immunization services. The information available to healthcare professionals is free and downloadable in more than 30 languages. The topic index [adolescent vaccinations](#) has a wide array of handouts for patients, as well as healthcare worker education. The [Vaccination for Preteens and Teens](#) handout is a useful tool to initiate the discussion and educate patients and families about needed immunizations.

## **Monkeypox Vaccine Reimbursement**

*Update from the Colorado Department of Healthcare and Policy (HCPF)*

Effective for dates of service of July 26, 2022, and later, providers who receive doses of the monkeypox vaccine from the Colorado Department of Public Health and Environment (CDPHE) may submit claims for administration reimbursement. Providers should use CPT code 90611 or 90622 for the vaccine product. Existing CPT vaccine administration codes (90460, 90461, 90471, or 90472) should be used to report the administration of the vaccine products. The rate for 90611 and 90622 is \$0 because the vaccine is distributed to providers without charge. All providers and places of service that administer adult vaccines are eligible for reimbursement for administering the monkeypox vaccine. The rates for administration are reflected on the [Immunizations Fee Schedule](#). Claims previously submitted with CPT code 90611 do not need to be resubmitted.

## **Pediatric COVID-19 Vaccine Reimbursement Reprocess and Age Correction**

*Update from the Colorado Department of Healthcare and Policy (HCPF)*

Claims for the CPT codes 91308, 0081A, 0082A, 0083A, 91311, 0111A, and 0112A with dates of service between June 28, 2022, and July 15, 2022, incorrectly denied. Claims during this period of time were reprocessed for the July 29, 2022, financial cycle.

Effective June 18, 2022, the age range for the following CPT codes was corrected: 0111A, 0112A and 91311. The age range is 6 months of age to 5 years. Claims were reprocessed.

Contact Christina Winship at [Christina.Winship@state.co.us](mailto:Christina.Winship@state.co.us) with questions.

## Sign up for Health Alert Network Emails

It is important for providers to receive accurate, up to date information about urgent public health issues (e.g., COVID-19, monkeypox). The Colorado Department of Public Health and Environment (CDPHE) and Centers for Disease Control and Prevention (CDC) disseminate public health alerts and prevention guidelines to partners, providers, and key stakeholders. CDPHE recommends providers sign up for both CDPHE and CDC HAN communications.

If you would like to receive HAN communications from CDPHE, please register or sign up on the [Colorado Notification System](#) page.

If you would like to also receive HAN communications from the CDC, please register or sign up on the [CDCs Quick Subscribe](#) page.

## RMHP Value Based Annual Attestation Tool

A big thank you to all those in a Rocky Mountain Health Plans Value-Based Contract. We appreciate you taking the time to complete and return the tool. If you have questions or would like to provide any feedback, please reach out to your Clinical Program Manager (CPM) or to Kristi Hall at [Kristi.hall@rmhp.org](mailto:Kristi.hall@rmhp.org).

## Orthopedic-Related Procedures/Services Prior Authorization Changes

Effective **October 1, 2022**, 29 additional orthopedic-related procedures/services will be subject to pre-authorization requirements. After careful review of utilization data from our pre-authorization list, we are also removing 24 orthopedic codes. Click [here](#) for the list of additional orthopedic procedures/services requiring pre-authorization **beginning October 1, 2022**. Click [here](#) for a list of codes being removed from the pre-authorization list. The following link will direct you to our current pre-authorization list: <https://www.rmhp.org/i-am-a-provider/provider-resources/prior-authorization>.

The additional orthopedic codes will be added to this list for October 1, 2022 implementation. Please Note: Services performed in conjunction with an emergency room visit, inpatient stay or observation are **not** subject to authorization requirements.

Authorization procedures are not changing. Please request prior authorization when required by submitting your request through our Provider Portal at <https://www.rmhp.org/provider-login>.

## Physician Administered Drugs (PAD) Prior Authorization Changes

Effective **October 1, 2022**, there will be several additions to the prior authorization lists for physician administered drugs, these additional codes align with UnitedHealthcare prior authorization lists. There will be no impact to your patients that are on these drugs prior to **October 1, 2022**. Any patients new to therapy as of **October 1, 2022** or after, will be subject to the new prior authorization requirements. Click [here](#) to access the RMHP current pre-authorization list.

Please Note: Services performed in conjunction with an emergency room visit, inpatient stay or observation are **not** subject to authorization requirements. Authorization procedures are not changing.

## REMINDER: Directory Requirement for Providers

On January 1, 2022, a new law called the Consolidated Appropriations Act went into effect. This new set of laws included many changes, some of which directly impact providers. One specific requirement was created to address the accuracy of the Provider Directories and the process and timeline with which information is confirmed and updated.

The Consolidated Appropriations Act requires providers to “attest to the accuracy” or make appropriate changes to information in the directory on a quarterly basis.

It is the responsibility of each practicing provider to keep your information updated to comply with this new law. If this information is not updated or confirmed by the provider within a reasonable amount of time, the new rules will require eventual removal from the Provider directory.

Practices can review their information on our [Provider Portal](#). Please be sure to review your directory information and either communicate any corrections or attest to the accuracy of the information if your practice has not already done so in the past 90 days. On the portal there is a form to send any corrections to RMHP and attest to information being accurate and current.

If your office isn't already using the RMHP [Provider Portal](#), please have your main office contact email [customer\\_service@rmhp.org](mailto:customer_service@rmhp.org) to start the registration process. The main

office contact account is typically designated as the person responsible for supervision of office personnel, management of the business office, and/or oversight of all administrative, security, and payer related functions within the facility or practice. This contact will create your office's provider portal account including secure access credentials for the portal.

Thank you for your attention to this requirement.

## **Depression Screening Guidance: Coding & Best Practices**

Screenings for mental health issues like depression are just as important as screening patients for high blood pressure or diabetes. Incorporating depression screening at least annually helps open the conversation between the patient and the provider and provides a platform for treatment when appropriate.

Practices may track their Electronic Clinical Quality Measures (eCQMs) performance to assess current workflows for screening patients and adequately following up with patients who screen positive for depression. RMHP, HCPF and CMS are interested in understanding the prevalence of depression and claims data is an effective method of communicating results from this important screening.

This [document](#) provides coding and billing best practices that will improve alignment between practice and payer performance for depression screening and follow up for shared patients/Members.

## **Education Opportunities:**

### **Clinical Quality Improvement Newsroom**

This live monthly update will occur on the fourth Thursday of every month from 12:15pm-1:00pm and can assist you in managing clinical operations within your practice. Topics will be anchored to evidenced-based skills and can be leveraged to reinvent workflows and optimize value-based contracts. [Register here](#) for the 2022 series. Target audience: primary care practice managers and quality improvement staff.

### **Beyond Diagnosis, Labs and Meds: A Whole-Person Approach to Diabetes Management**

[Register now](#) for a FREE WEBINAR on Thursday, September 15 from Noon-1:00PM. This session, presented by Alex Hulst, PhD, will highlight diabetes management as being more than about delivering a diagnosis, closely monitoring lab values, and managing medications. We will describe the complex interplay between physical and behavioral health factors influencing diabetes and share tips for encouraging patients to actively

engage with a multidisciplinary team and connect their diabetes management goals with their cultural values and priorities. A registered dietician from Banner Health will also share strategies she uses to support patients and primary care teams with meeting their nutritional goals. Click [here](#) for more information.

### **RMHP Care Management Training – Register Now!**

Join us for our 9<sup>th</sup> Annual Care Management Training on **Friday, October 14, 2022**. This full-day virtual event is **free of cost** to attendees and features Colorado-based and national experts! This event is designed for all professionals who are performing any care management responsibility within a primary care practice or in the community. View the [event](#) page and [register](#) today!

### **Pediatric Psychiatry Skills**

RMHP has received a request from several providers to offer a training focused on enhancing assessment and treatment skills for pediatric psychiatric conditions. We would like to offer this training sometime in 2023 to prescribers and behavioral health clinicians in pediatric and family practices in our region. We know your time is valuable, especially when it involves being out of clinic, so we'd like to ask for your input on formatting and content that would most help you and your patients.

If you're an administrative leader receiving this newsletter, we ask that you share the [link to the survey](#) with providers in your office to complete before September 1. The survey is quick and takes less than 5 minutes. If you have questions or comments, email [Alexandra.Hulst@rmhp.org](mailto:Alexandra.Hulst@rmhp.org).

### **Pain Neuroscience Education Opportunity**

The Steadman Group is hosting a two-day training in Glenwood Springs on September 16-17, 2022 on pain neuroscience education with Evidence in Motion. This \$600 course with 17 hours of continuing education or CME is being offered for only \$30 with generous support from RMHP and a St. Mary's RCORP grant. It is open to all healthcare professionals (prescribers, nurses, behavioral health providers, physical therapists, occupational therapists, etc.) who accept Medicaid in RAE Region 1 and want to help their patients reduce pain and improve functioning. For more information on the course and registration, see [this flyer](#).

### **The Six Building Blocks Project**

Did you know that Colorado Community Health Network and the University of Colorado's Department of Family Medicine are collaborating on a CDPHE-supported grant to provide training and implementation support for practices to implement and improve practices of safe opioid management? It is a 15-month project based on an [evidence-based change package](#) of guideline-driven care for patients with chronic pain and patients on long-term opioid therapy.

If you want to learn more about the overview and focus of the program, [click here](#). If you

have additional questions on the program, please reach out to [allyson.gottzman@cuanschutz.edu](mailto:allyson.gottzman@cuanschutz.edu).

### **1<sup>st</sup> Annual Managing Mental Health in Primary Care**

The University of Colorado College of Nursing Office of Continuing Education is hosting a two-day virtual or onsite training for clinicians from September 30, 2022 to October 1, 2022. This conference will provide evidence-based tools and skills that can be implemented into primary care practices and other clinical settings where patients may exhibit unexpected mental health concerns.

- **Day one** offers a broad overview of suicide, including an opening keynote address by a suicide survivor, a panel presentation about suicide in youth and plenary sessions.
- **Day two** includes plenary sessions discussing integrative primary care and a closing keynote address about legislative changes in process to improve mental health care in Colorado and across the nation.

Click [here](#) for more information and [here](#) to register.

## **Prescriber Tool Updates**

The HCPF Payment Reform section and Pharmacy Office created a Prescriber Toolkit to assist providers in their understanding of the Prescriber Tool APM and pre-APM phases. Links to references regarding the Prescriber Tool, FAQs, as well as the follow-up process for the attestation phase are included in [this toolkit](#).

Phase 2 of PCMP Real-Time Benefit Inquiry Attestation Outreach - To increase the adoption and utilization rates of the Real-Time Benefit Inquiry Module of the Department's prescriber tool HCPF has reopened the attestation form! The form will be open **through September 30th, 2022**, to allow for practices to demonstrate their current Prescriber Tool, Real-Time Benefits Inquiry module status. This may include practices who have made progress with their EHR system tickets, EHR scheduled updates, changing EHR systems, new practices that were not originally included in the RAE PCMP attestation outreach, etc. Please feel free to access the Attestation form link here: [Health First Colorado Real-Time Benefits Inquiry \(RTBI\) Attestation \(smartsheet.com\)](#)

**Coming Fall of 2022:** Recruitment for our Hospital partners! Hospital systems are the focus of the next round of attestation and support for the HCPF Prescriber Tool. Please be on the lookout for more information as it becomes available from HCPF.

If you have any questions or would like more information about the HCPF Prescriber Tool and the Prescriber Tool APM phases, please contact Lauren Hussey

at [lauren.hussey@state.co.us](mailto:lauren.hussey@state.co.us).

More HCPF Prescriber Tool information is also available at the following website: [Prescriber Tool Project | Colorado Department of Health Care Policy & Financing](#)

## Prenatal & Postpartum Patient Resources

Did you know RMHP has a suite of services and programs to support mom, baby, and family members in navigating prenatal and postpartum periods? Review and share these flyers with your RMHP patients. Click [here](#) for English and [here](#) for Spanish.

## COVID-19 Vaccination Provider Incentive Program & Patient Lists

The RMHP Clinical Quality Improvement Team is currently accepting practices to engage in our *COVID-19 Vaccination Incentive Program* which targets increasing access to the COVID-19 vaccine for RMHP Members.

In an ongoing effort to increase access to vaccinations across RAE Region 1, RMHP designed two incentive programs with both Members and Providers in mind.

1. Earn a \$10,000 one-time payment for enrolling as a COVID-19 vaccine clinic with the Colorado Department of Public Health and Environment (CDPHE)
2. Funds are available for up to \$15,000 for enhancing COVID-19 vaccine and well-checks in your practices. Practices must submit a brief description of activities that they are implementing or would like to implement.

Learn more about the incentive programs by clicking [here](#). RMHP has patient-level vaccine status lists for your practice! This can assist you in updating patient records and assist with focused outreach. Email [practice.transformation3@rmhp.org](mailto:practice.transformation3@rmhp.org) to grab yours.

At RMHP, we are dedicated to working with you to help our Members receive the best care possible. Thank you for your commitment to providing quality care. We value your partnership, and hope you enjoy this monthly resource!

