RMHP RAE Region 1 Behavioral Health Billing
• **Chasity Edwards** has been with Rocky since 2013, and has worked in the Provider Network Management area for the full duration of her time at Rocky. She has negotiated and managed a wide range of contracts from professional services to hospital and facility agreements. Over the past 8 years at Rocky, she has been the lead on many contracting projects and continues to work with her team to develop new payment methodologies and strategic contracts. Chasity is currently the Manager of Rocky’s Behavioral Health Networks.

• **Alyssa Rose** joined Rocky in 2021 as the Chief Compliance Officer & Executive Director for Medicare/DSNP programs. She is both an attorney and social worker by training who has worked in managed care for the last decade in a variety of role including network strategy, operations, provider relations, utilization management and crisis programs.
Agenda

1. What is the RAE?
2. Contracting with RMHP
3. Portal Access
4. Provider Manuals
5. Claims Examples
6. Telehealth POS Code 10
7. CPT Code 90837 Preauthorization
What is the RAE?
• On July 1, 2018, RMHP was awarded the contract from the State as the Regional Accountable Entity (RAE) for Western Colorado and Larimer County for behavioral health services.

• There are 7 RAE Regions within the State, 5 different RAES. (Some RAES have 2 Regions)

• Behavioral health providers previously receiving reimbursement for services Medicaid members from the Behavioral Health Organization (BHO), must contract with the RAE in order to continue to receive reimbursement.
Who pays our claims?

• The BHO is no longer responsible for claims payment.

• Claims must be submitted to the RAE directly for reimbursement.
  - Providers must verify which RAE the member is attributed to through the HCPF portal. Claims must go to the member’s RAE.
Contracting with RMHP
• Provider must submit credentialing packet to RMHP
  - Enrolled with Colorado Medicaid
  - Updated CAQH Application

-Credentialing Packet:
  • https://www.rmhp.org/-/media/RMHPdotOrg/Files/PDF/Provider/Commonly-used-forms/caqh_data_form.ashx
Provider Portal
• HCPF Provider Portal
  - Member RAE attribution
  - Provider enrollment and affiliation
• RMHP Provider Portal
  - Claims status
  - Member eligibility
  - EFT enrollment

https://www.rmhp.org/provider-login
Provider Manuals
• Uniform Coding Service Manual

• RMHP BH Provider Manual
  https://www.rmhp.org/-/media/RMHPdotOrg/Files/PDF/Provider/Commonly-used-forms/RMHP-BH-Provider-Manual.ashx

• RMHP Provider Manual
  • Located within Provider Portal
Claims Examples
• Provider Judy Smith is an LCSW, she saw an RMHP RAE Member on December 2, 2021. It was a 45 minute therapy session.

- Claim should be submitted under Judy’s individual NPI, CPT Code 90834 with an HE modifier.

• What is an HE modifier? This indicates the service was a State Plan Service. Most RAE BH claims will require an HE modifier.
• Provider Roy Johnson is a PhD, he saw an RMHP RAE member on January 4, 2022. The service was a 45 minute therapy session via telehealth. Member was located in their home, Provider is in their office.

- Claim should be submitted under Roy’s individual NPI, CPT Code 90834 with an HE modifier in the 1st position and Place of Service code of 10 indicating this is a telehealth service while the member was at home.
  
• POS Code of 2 is also a telehealth code, but should be used only in situations where the service was provided via telehealth to the patient other than in their home.
Update to 90837 preauthorization policy

• Effective 1/1/2022, RMHP will no longer require preauthorization for payment of 90837 after 20 visits.

• As with all other Medicaid services, medical necessity continues to be a requirement for 90837. Providers are randomly audited each year to ensure this Medicaid requirement is met.
POS Code 10

• POS Code 10 has been added to the HCPF Coding Manual effective 1/1/2022. This is in alignment with current CMS POS updates.

• RMHP has now fully configured this code in our system. We are working to identify any and all claims that have been pended for payment, or denied. If you have a denied claim with this POS code please reach out to us so we can research further.
Questions?
Contact Information

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