

Prior Authorization Commercial Data

For Period 7/1/2020 - 9/30/2020



| Class | Subclass | Physician Specialty | Total Cases | Approved | Denied (Medical Necessity) | Denied (Other) | Partial | % of Cases Denied Medical Necessity | Appeal Overturns |
|---------------------|----------------------|-------------------------------|-------------|----------|----------------------------|----------------|---------|-------------------------------------|------------------|
| DME | Equipment | Audiology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Durable Medical Equipment | 53 | 52 | 0 | 0 | 1 | 0% | 0 |
| DME | Equipment | Family Medicine | 4 | 4 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Gastroenterology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Infusion Therapy | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Orthotics | 3 | 2 | 0 | 1 | 0 | 0% | 0 |
| DME | Equipment | Pediatric Rehabilitation Med | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Surgery | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Durable Medical Equipment | 16 | 16 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Family Medicine | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Infusion Therapy | 1 | 0 | 0 | 1 | 0 | 0% | 0 |
| DME | Medical Supplies | Pharmacy | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Podiatry | 3 | 1 | 0 | 2 | 0 | 0% | 0 |
| DME | Prosthetic/Orthotics | Durable Medical Equipment | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| DME | Prosthetic/Orthotics | Orthotics | 8 | 5 | 0 | 3 | 0 | 0% | 0 |
| DME | Prosthetic/Orthotics | Podiatry | 3 | 1 | 0 | 2 | 0 | 0% | 0 |
| DME | Prosthetic/Orthotics | Prosthetics | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Diagnostic Services | Hospital | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Diagnostic Services | Surgical Center | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Certified Diabetic Educator | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Family Medicine | 7 | 4 | 2 | 1 | 0 | 29% | 0 |
| Outpatient Services | Outpatient Services | Hospital | 49 | 46 | 3 | 0 | 0 | 6% | 0 |
| Outpatient Services | Outpatient Services | Hospital-Based Doctor/Service | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Mental Health - PhD/Psy/EdD | 9 | 9 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Mental Health-LCSW/LPC/LMFT | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Neurological Surgery | 5 | 5 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Optometry | 1 | 0 | 0 | 0 | 1 | 0% | 1 |
| Outpatient Services | Outpatient Services | Orthopaedic Surgery | 6 | 6 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Pain Medicine | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Physical Medicine and Rehab | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Physical Therapy (PT) | 5 | 0 | 0 | 5 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Psychiatry | 3 | 3 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Skilled Nursing Facility | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Surgery | 6 | 6 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Surgical Center | 11 | 11 | 0 | 0 | 0 | 0% | 1 |
| Outpatient Services | Outpatient Services | Thoracic Cardiovascular Surg | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Urgent Care | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Urology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |

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|------------------------|---------------------|-------------------------------|-------------|------------|----------------------------|----------------|----------|-------------------------------------|------------------|
| Pharmacy | Pharmacy Services | Dermatology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Family Medicine | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Hospital | 16 | 16 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Medical Oncology | 5 | 5 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Neurology | 3 | 3 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Ophthalmology | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Pain Medicine | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Pediatrics | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Rheumatology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Urology | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Cardiac Services | Outpatient Services | Hospital | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Developmental Services | Outpatient Services | Family Medicine | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Laboratory Services | Outpatient Services | Lab Facility | 2 | 0 | 2 | 0 | 0 | 100% | 0 |
| Other Services | Outpatient Services | Hospital | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Other Services | Outpatient Services | Radiology | 1 | 0 | 1 | 0 | 0 | 100% | 0 |
| Radiology Services | Outpatient Services | Diagnostic Radiology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Gastroenterology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Hospital | 231 | 200 | 27 | 4 | 0 | 12% | 0 |
| Radiology Services | Outpatient Services | Hospital-Based Doctor/Service | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Imaging/Radiology Facility | 11 | 11 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Internal Medicine | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Lab Facility | 17 | 13 | 4 | 0 | 0 | 24% | 0 |
| Radiology Services | Outpatient Services | Medical Oncology | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Neurological Surgery | 3 | 2 | 1 | 0 | 0 | 33% | 0 |
| Radiology Services | Outpatient Services | Orthopaedic Surgery | 14 | 14 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Physical Therapy (PT) | 1 | 0 | 1 | 0 | 0 | 100% | 0 |
| Radiology Services | Outpatient Services | Radiology | 4 | 4 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Rehabilitation Facility | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Spinal Surgery | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Urgent Care | 4 | 3 | 1 | 0 | 0 | 25% | 0 |
| Totals | | | 556 | 493 | 42 | 19 | 2 | 8% | 2 |