

Prior Authorization Commercial Data

For Period 1/1/2020 - 12/31/2020



| Class | Subclass | Physician Specialty | Total Cases | Approved | Denied (Medical Necessity) | Denied (Other) | Partial | % of Cases Denied Medical Necessity | Appeal Overturns |
|---------------------|----------------------|--------------------------------|-------------|----------|----------------------------|----------------|---------|-------------------------------------|------------------|
| DME | Equipment | Audiology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Durable Medical Equipment | 175 | 172 | 0 | 2 | 1 | 0% | 0 |
| DME | Equipment | Emergency Medicine | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Endocrine, Diabetes, Metabolic | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Family Medicine | 18 | 17 | 0 | 1 | 0 | 0% | 0 |
| DME | Equipment | Gastroenterology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Hospital | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Infusion Therapy | 10 | 10 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Neurotology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Orthopaedic Surgery | 3 | 2 | 0 | 1 | 0 | 0% | 0 |
| DME | Equipment | Orthotics | 23 | 19 | 1 | 3 | 0 | 4% | 0 |
| DME | Equipment | Pediatric Endocrinology | 4 | 4 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Pediatric Rehabilitation Med | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Pulmonary Disease | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| DME | Equipment | Surgery | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Durable Medical Equipment | 48 | 48 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Family Medicine | 6 | 5 | 1 | 0 | 0 | 17% | 0 |
| DME | Medical Supplies | Hospital | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Independent Diag Testing Fac | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Infusion Therapy | 1 | 0 | 0 | 1 | 0 | 0% | 0 |
| DME | Medical Supplies | Internal Medicine | 3 | 3 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Miscellaneous | 2 | 1 | 1 | 0 | 0 | 50% | 0 |
| DME | Medical Supplies | Orthotics | 10 | 10 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Pediatric Endocrinology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Pediatrics | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Pharmacy | 4 | 4 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Pharmacy/Medical Supplies | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| DME | Medical Supplies | Podiatry | 4 | 2 | 0 | 2 | 0 | 0% | 0 |
| DME | Prosthetic/Orthotics | Durable Medical Equipment | 4 | 4 | 0 | 0 | 0 | 0% | 0 |
| DME | Prosthetic/Orthotics | Orthotics | 13 | 10 | 0 | 3 | 0 | 0% | 0 |
| DME | Prosthetic/Orthotics | Podiatry | 6 | 2 | 0 | 4 | 0 | 0% | 0 |
| DME | Prosthetic/Orthotics | Prosthetics | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Diagnostic Services | Family Medicine | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Diagnostic Services | Hospital | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Diagnostic Services | Surgical Center | 5 | 5 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Autism Service Provider | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Certified Diabetic Educator | 11 | 11 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Clinic | 1 | 1 | 0 | 0 | 0 | 0% | 0 |

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| Outpatient Services | Outpatient Services | Dermatology | 4 | 4 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Diagnostic Radiology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Durable Medical Equipment | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Family Medicine | 39 | 28 | 6 | 5 | 0 | 15% | 2 |
| Outpatient Services | Outpatient Services | Flu Shot / Immunizations | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Gynecologic Oncology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Hematology | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Hospital | 165 | 150 | 7 | 8 | 0 | 4% | 0 |
| Outpatient Services | Outpatient Services | Hospital-Based Doctor/Service | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Independent Diag Testing Fac | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Medical Oncology | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Mental Health - PhD/Psy/EdD | 33 | 31 | 0 | 0 | 2 | 0% | 0 |
| Outpatient Services | Outpatient Services | Mental Health Facility | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Mental Health-LCSW/LPC/LMFT | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Neurological Surgery | 11 | 11 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Obstetrics & Gynecology | 2 | 1 | 1 | 0 | 0 | 50% | 1 |
| Outpatient Services | Outpatient Services | Ophthalmology | 3 | 3 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Optometry | 1 | 0 | 0 | 0 | 1 | 0% | 1 |
| Outpatient Services | Outpatient Services | Orthopaedic Surgery | 22 | 18 | 3 | 1 | 0 | 14% | 0 |
| Outpatient Services | Outpatient Services | Pain Medicine | 6 | 4 | 2 | 0 | 0 | 33% | 0 |
| Outpatient Services | Outpatient Services | Physical Medicine and Rehab | 21 | 21 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Physical Therapy (PT) | 11 | 1 | 0 | 10 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Podiatry | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Psychiatry | 5 | 5 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Pulmonary Disease | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Radiation Oncology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Rehabilitation Facility | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Skilled Nursing Facility | 6 | 6 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Surgery | 21 | 21 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Surgical Center | 53 | 47 | 3 | 3 | 0 | 6% | 1 |
| Outpatient Services | Outpatient Services | Thoracic Cardiovascular Surg | 3 | 3 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Urgent Care | 9 | 9 | 0 | 0 | 0 | 0% | 0 |
| Outpatient Services | Outpatient Services | Urology | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Allergy & Immunology | 4 | 4 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Cardiovascular Disease | 1 | 1 | 0 | 0 | 0 | 0% | 1 |
| Pharmacy | Pharmacy Services | Dermatology | 3 | 3 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Family Medicine | 8 | 8 | 0 | 0 | 0 | 0% | 2 |
| Pharmacy | Pharmacy Services | Hematology | 6 | 6 | 0 | 0 | 0 | 0% | 0 |

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| Pharmacy | Pharmacy Services | Hospital | 39 | 39 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Infusion Therapy | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Internal Medicine | 3 | 3 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Medical Oncology | 6 | 6 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Neurological Surgery | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Neurology | 24 | 24 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Ophthalmology | 4 | 4 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Optometrist | 1 | 1 | 0 | 0 | 0 | 0% | 1 |
| Pharmacy | Pharmacy Services | Otolaryngology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Pain Medicine | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Pediatric Gastroenterology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Pediatrics | 2 | 2 | 0 | 0 | 0 | 0% | 1 |
| Pharmacy | Pharmacy Services | Physical Medicine and Rehab | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Pharmacy | Pharmacy Services | Rheumatology | 4 | 4 | 0 | 0 | 0 | 0% | 1 |
| Pharmacy | Pharmacy Services | Surgery | 1 | 1 | 0 | 0 | 0 | 0% | 1 |
| Pharmacy | Pharmacy Services | Urology | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Cardiac Services | Outpatient Services | Hospital | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Developmental Services | Outpatient Services | Family Medicine | 6 | 3 | 0 | 3 | 0 | 0% | 0 |
| Developmental Services | Outpatient Services | Occupational Therapy (OT) | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Developmental Services | Outpatient Services | Physical Therapy (PT) | 1 | 0 | 0 | 1 | 0 | 0% | 0 |
| Injectable Drugs | Outpatient Services | Allergy & Immunology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Injectable Drugs | Outpatient Services | Hospital | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Injectable Drugs | Outpatient Services | Neurology | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Laboratory Services | Outpatient Services | Lab Facility | 14 | 5 | 8 | 1 | 0 | 57% | 0 |
| Other Services | Outpatient Services | Hospital | 9 | 7 | 1 | 1 | 0 | 11% | 0 |
| Other Services | Outpatient Services | Radiology | 1 | 0 | 1 | 0 | 0 | 100% | 0 |
| Radiology Services | Outpatient Services | Cardiovascular Disease | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Clinic | 12 | 11 | 1 | 0 | 0 | 8% | 0 |
| Radiology Services | Outpatient Services | Default for Out of Plan/Area | 1 | 0 | 1 | 0 | 0 | 100% | 0 |
| Radiology Services | Outpatient Services | Diagnostic Radiology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Gastroenterology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Hematology | 8 | 6 | 2 | 0 | 0 | 25% | 0 |
| Radiology Services | Outpatient Services | Hospital | 848 | 740 | 100 | 8 | 0 | 12% | 2 |
| Radiology Services | Outpatient Services | Hospital-Based Doctor/Service | 13 | 12 | 1 | 0 | 0 | 8% | 0 |
| Radiology Services | Outpatient Services | Imaging/Radiology Facility | 70 | 61 | 9 | 0 | 0 | 13% | 0 |
| Radiology Services | Outpatient Services | Internal Medicine | 9 | 9 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Lab Facility | 60 | 39 | 21 | 0 | 0 | 35% | 0 |
| Radiology Services | Outpatient Services | Magnetic Resonance Imag Clinic | 2 | 1 | 1 | 0 | 0 | 50% | 0 |

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| Radiology Services | Outpatient Services | Medical Oncology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Neurological Surgery | 3 | 2 | 1 | 0 | 0 | 33% | 0 |
| Radiology Services | Outpatient Services | Orthopaedic Surgery | 71 | 68 | 3 | 0 | 0 | 4% | 0 |
| Radiology Services | Outpatient Services | Otolaryngology | 1 | 0 | 1 | 0 | 0 | 100% | 0 |
| Radiology Services | Outpatient Services | Physical Therapy (PT) | 2 | 1 | 1 | 0 | 0 | 50% | 0 |
| Radiology Services | Outpatient Services | Pulmonary Disease | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Radiology | 6 | 6 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Radiology/Imaging Facility | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Rehabilitation Facility | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Rheumatology | 2 | 2 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Spinal Surgery | 4 | 4 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Urgent Care | 15 | 13 | 2 | 0 | 0 | 13% | 0 |
| Radiology Services | Outpatient Services | Urgent Care Facility | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Radiology Services | Outpatient Services | Urology | 1 | 1 | 0 | 0 | 0 | 0% | 0 |
| Totals | | | 2096 | 1855 | 179 | 58 | 4 | 9% | 14 |