



FOR IMMEDIATE RELEASE

**Rocky Mountain Health Plans Selects HealthTrio *connect*[™]
as Platform For New eBusiness Initiative**

HealthTrio's Internet-based health management system serves as front-end for Rocky Mountain Health Plan's administrative system, TriZetto's Facets e²

RMHP will realize administrative efficiencies, stronger provider relations

Nashville, Tenn. and Grand Junction, CO (May 6, 2004)—HealthTrio[™], a leading provider of e-health and core business solutions for the managed care industry, and Rocky Mountain Health Plans, a not-for-profit health plan serving approximately 120,000 members in Colorado, today announced that Rocky Mountain Health Plans will offer new online services to its providers and members through HealthTrio *connect*, an Internet-based health management system. The health plan will begin implementing the HealthTrio *connect*[™] provider portal immediately, and will launch the HealthTrio *connect*[™] member portal shortly thereafter.

"We selected HealthTrio following an in-depth comparison of leading systems," said John Hopkins, president and CEO of Rocky Mountain Health Plans. "The HealthTrio *connect* system was the best overall match for our business requirements."

Using HealthTrio *connect*, providers perform a complete suite of administrative transactions, such as viewing claim status, authorization and eligibility transactions online. A comprehensive provider directory is also integrated into the unified online environment. The HealthTrio *connect* member portal provides members with self-service Internet access for administrative functions such as looking up benefit and claim information, requesting ID cards, changing doctors and making demographic changes. In addition, members have access to personalized online health management tools and services that can help them better manage personal health and wellness. All transactions conducted through HealthTrio *connect* are HIPAA-compliant and secure, thus assuring privacy and confidentiality.

"Understanding each user's needs—whether for a physician or member—is a critical component in building and executing a successful eBusiness strategy," said Ralph A. Korpman, M.D., president and CEO of HealthTrio. "We applaud Rocky Mountain Health Plans' decision to use HealthTrio *connect* as the platform for their e-business initiatives and look forward to providing its providers and members with online services that meet their needs."

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About HealthTrio

HealthTrio is a leading provider of e-health applications and core business systems for organizations that manage care. Software applications include HealthTrio *connect*™, which offers health plans and other care managers quickly-installed Internet communication channels for providers, members/patients, brokers and employers. HealthTrio *connect* immediately impacts inefficiencies and administrative costs affecting all stakeholders while “wrapping” legacy systems in a HIPAA-ready environment. HealthTrio *connect* also provides an unparalleled platform for delivering consumer-involved health and wellness management. HealthTrio *xpress* is a core managed care business system that replaces health plans’ legacy systems with a fully integrated, end-to-end administrative infrastructure. Both HealthTrio *connect* and HealthTrio *xpress* enable robust functionality to help health plans and other managed care organizations become HIPAA-compliant quickly, with a minimal financial investment. HealthTrio *connect* and HealthTrio *xpress* can be implemented in 90 to 180 days as stand-alone applications or together as a total solution. For more information call 877-571-1988 or visit www.healthtrio.com.

About Rocky Mountain Health Plans

Rocky Mountain Health Plans provides medical benefit plans and services to approximately 120,000 enrollees. The organization offers a wide range of medical benefit options, including PPO, HMO, and indemnity-based medical plans. Through its family of health plans, Rocky Mountain Health Plans serves a broad cross-section of Coloradans, including commercial groups, individuals, Medicare and Medicaid eligible persons, and children who receive care under the state's Child Health Plan Plus program.

In the 2003 Health Matters Quality Report, produced by the Colorado Business Group on Health, Rocky Mountain Health Plans was the only health plan in Colorado to receive a Significantly Higher Than Average score for overall quality of health care.

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Press contacts:

For HealthTrio
Brad Dodge
(770) 998-9236
bdodge@dodgecommunications.com

For Rocky Mountain Health Plans
Kayla Arnesen
(970) 244-7967
karnesen@rmhp.org