



RMHP December Provider Newsletter
12/14/09

New Plan Administrator for CoverColorado!

Claims for CoverColorado members will be paid out of Rocky Mountain Health Plans' Denver Office. Please see last section of this article for details on where to send claims!

Rocky Mountain Health Plans is pleased to announce that effective January 1, 2010, we will be CoverColorado's statewide partner providing health plan administration for CoverColorado members. CoverColorado members will be utilizing the Rocky Mountain Health Plans ASO Provider Network.

CoverColorado is the state's high risk pool. This non-profit organization was created by the Colorado Legislature and currently has over 10,000 members enrolled in their program. CoverColorado provides medical insurance to eligible Colorado residents who, because of a pre-existing medical condition, are unable to buy private health insurance.

In awarding the contract, CoverColorado officials noted RMHP's professionalism and sincerity. RMHP was impressed with CoverColorado's empathy for their Members and their dedication to identifying the right partner that would provide their Members with excellent service and access to quality health care. We look forward to working with them and know this will be a very successful partnership.

Prior Authorization – Important Changes to 2010 Policy

Please carefully review the following list of procedures that require prior authorization under Cover Colorado's 2010 Plan, as there are some changes from the 2009 policy.

- Autism Treatment
- Certain Prescription Drugs
- Chemotherapy
- Clinical Trials
- Cochlear Implants
- Colonoscopies
- Dental Services
- Durable Medical Equipment
- Enteral Nutrition/Medical Foods
- Home Health Care
- Hospice
- Inpatient Admissions (Medical or Surgical)
- Inpatient Mental Health/Substance Abuse Admissions
- Intensive Outpatient Programs for Mental Health/Substance Abuse
- Maternity (Prenatal Care and Delivery)
- Oncology Care (Medical and Surgical Treatment)
- Out-of-network services (inpatient and outpatient)
- Outpatient Physical, Occupational, Speech and Cognitive/Behavioral Therapy
- Outpatient Procedures(including MRIs, CT Scans and other similar procedures)
- Outpatient Surgery

www.rmhp.org | www.cnichs.com

**Grand Junction —
Headquarters**
2775 Crossroads Blvd.
Grand Junction, CO 81506
970-244-7760

Denver
6251 Greenwood Plaza Blvd.
Suite 300
Greenwood Village, CO 80111
303-689-7367

Durango
555 RiverGate Lane
Unit B1-109
Durango, CO 81301
970-385-5131

Pueblo
503 N. Main Street
Suite 718
Pueblo, CO 81003
719-253-3900

Colorado Springs
740 Wooten Road,
Suite 104
Colorado Springs,
CO 80915
877-321-4412

Pain Management Clinic
Partial Hospitalization for Mental Health/Substance Abuse
Second Opinions
Skilled Nursing Facility
TMJ Surgery or Therapy
Transplants

To call for prior authorization, the CoverColorado dedicated phone number is 303-749-1111 or toll free at 888-770-1120. You will need to listen to the prompt and press the number for precert.

Claims



In order to ensure your claims are paid in a timely manner, for dates of service beginning January 1, 2010, please send all paper CoverColorado claims to:

**CoverColorado
PO Box 3559
Englewood, CO 80155-3559**

For Electronic Claims

**ENS: CHCNT
Emdeon: 37227**

If a CoverColorado member presents you with a CoverColorado ID card (administered by United Healthcare/PacifiCare) after January 1, 2010, please inform the member that they need to present their new 2010 CoverColorado ID card. This new ID card reflects Rocky Mountain Health Plans as the new plan administrator, as pictured below:

	EXPRESS SCRIPTS[®] www.express-scripts.com	COVERCOLORADO MEDICAL & PHARMACY ID CARD Group # 88802000
RxBIN 003858 RxPCN A4 RxGrp JS4A Issuer		 ROCKY MOUNTAIN HEALTH PLANS[®] ASO Select Network
ID 123456789		
Name SUBSCRIBER S. DOE		
Benefit Summary:	In-Network	Out-of-Network
Deductible (Individual):	\$1,000	\$2,000
Office Visit Copay:	\$25/Spec. \$40	\$25/Spec. \$40
Coinsurance:	20%	40%
Present this card each time services are received.		

Please contact our Customer Service department at **303-749-1111** or **Toll Free at 888-770-1120**, if you have any questions. You may also contact your Professional Relations representative.

Rocky Mountain Health Plans

Professional Relations Department
Denver Regional Office
303-689-7372 or 800-823-8356