



Broker Briefing

Employer Manual Update

As you provide ongoing assistance to your clients, Rocky Mountain Health Plans wants you to have the most up-to-date information regarding procedures for employer groups.

The Rocky Mountain Health Plans (RMHP) Employer Manual has been updated to account for recent legal changes and to reinforce our enrollment policies and procedures. The updated manual contains information about:

- The American Recovery and Reinvestment Act of 2009 (ARRA) with respect to premium subsidies, including samples of the notices for continuation of coverage and the premium subsidy election form.
- The CoverColorado assessment fee that is added to the premium bill beginning this year to help pay for the expenses of CoverColorado.
- Clarification of timelines for enrolling in, making changes to and terminating coverage.

Please take this opportunity review the Employer Manual.

Enrollment and termination policies are strictly enforced. It is important that RMHP receive timely notice for enrollments, terminations, and other changes as specified in the Employer Manual. Failure to provide requests to RMHP within the specified timeframes may result in coverage that is extended beyond the desired termination date, or in coverage that cannot begin on the desired effective date.

View the [Employer Group Manual](#) online.

SOLO Q4 Rating Tool Available

The 4th Quarter 2009 rates for SOLO Health Plans for individuals and families are now available. These products will not have a rate increase for fourth quarter.

To receive the Q4 2009 SOLO rating tool, contact the SOLO Sales team at solo_sales_team@rmhp.org or 800-453-2981, option 4. You can request that either a zip file or a rating software CD be sent to you. For those producers already on the mailing list for SOLO Health Plans, CDs will be mailed to you automatically.

As always, if you have any questions, comments or need assistance, please call your Rocky Mountain Health Plans or CNIC Account Executive.

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