



Broker Briefing

Drs. Jahani and Peper Provider Contracts Suspended

Rocky Mountain Health Plans has made the decision to suspend Drs. Sam Jahani and Eric Peper, along with Nurse Practitioner Birgitt Schmalz and other employees of the practice, from our network for 14 working days. The suspension is effective, October 14, 2009 and runs through Tuesday, November 3, 2009.

We have received information that federal agents executed search warrants on the physician's primary care practice in Delta and their urgent care centers in Montrose and Grand Junction. Our agreement with the physicians and our quality improvement plan allows us to suspend physicians for up to 14 days while we investigate if professional review action is needed.

News of this activity gives rise to potential quality of care concerns for our 480 Members who are patients of this practice. Although their practices are open for business, they are not authorized to see Rocky Mountain Health Plans Members.

We are working with other providers in the area to see who is available to care for our Members who will be without a primary care doctor during the suspension. If a Member would like to change their PCP and know which doctor they want to select, Customer Service can make the change immediately.

If a Member, who is also a patient of the Jahani/Peper practice, calls Customer Service and has an immediate need to see a doctor, their information will be forwarded to one of our Case Managers and handled on a case-by-case basis. We will contact all affected Members as soon as we have additional information.

As always, if you have any questions, comments or need assistance, please call your Rocky Mountain Health Plans or CNIC Account Executive.

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