

HEDIS®

Rocky Mountain Health Plans (RMHP) registered nurses will begin the annual HEDIS® (Health Care Effectiveness Data Information Set) data collection in March. RMHP sincerely appreciates your cooperation in this important process.

The health plans quality scores are constructed using the HEDIS® and CAHPS® (Consumer Assessment of Health Plans Survey) quality performance systems. HEDIS® is a set of standardized performance measures designed by the National Committee for Quality Assurance (NCQA) to monitor a managed care organizations' effectiveness.

HEDIS® data is the national standard for measuring the performance of managed care organizations. The HEDIS® measures are based on eligible Members to be included in an evaluation of quality for a particular condition or need — like Members who have had a heart attack or pediatric Members who need immunizations. RMHP applies standard specified algorithms to claims and other administrative data to determine whether or not Members received particular services or whether results of tests were within expected ranges. Some HEDIS® measures allow us to supplement administrative data with medical record data.

RMHP then gathers pertinent information from Members' medical charts. The health plan is required to have an independent auditor review the data for accuracy. The quality score typically is the proportion of Members whose records/administrative data indicate they received/obtained a particular service or test result.

Why should RMHP collect HEDIS® data?

- RMHP's contract with Colorado Medicaid and with the Medicare Program requires the use of HEDIS® measures for purposes of evaluating clinical and preventive health quality and access.
- The use of HEDIS® data allows RMHP to demonstrate to Members, providers, and others, the performance of RMHP's provider network relative to other managed care organizations.
- HEDIS® data allows consumers to compare the health plan performance to other health plans and to national or regional bench marks.
- HEDIS® data allows managed care organizations to identify opportunities for improvement and implement appropriate interventions.

Physician offices should be aware that medical record access and HEDIS® data collection is permitted under the HIPAA privacy rule and is addressed in practitioner contracts with RMHP.

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