



## Broker Briefing

### SOLO 2nd Quarter Rates & Renewal Information

#### SOLO 2nd Quarter Rates Available Now

The 2nd Quarter 2011 rates for SOLO Outlook Health Plans for individuals and families are available now. There will be a base rate increase of approximately 2 percent.

You can quote the SOLO Outlook plans by logging into access|RMHP. If you need assistance with logging into access|RMHP, please contact technical support at 877-907-7647, Option 1, or by emailing [support@rmhp.org](mailto:support@rmhp.org). Rating CDs or rate sheets are no longer provided.

#### SOLO Health Care Plan 2nd Quarter Renewals

Annual renewal notices for current SOLO Members with an anniversary in April, May or June are being mailed now. A customized premium quote for each SOLO View plan option is provided to assist Members interested in a plan change. If the Member wants a quote for the currently offered SOLO Outlook plan, he or she should contact you, the SOLO Sales Team, or go to [needsolo.org](http://needsolo.org).

You will receive a copy of the renewal letter and the customized premium quote for your clients.

A SOLO Health Care Plan Change Form is included with each renewal and will be required to request a plan change. The Plan Change Form can be [viewed here](#).

Plan change requests should be submitted at least 15 days prior to the renewal date. Plan change requests may be subject to medical underwriting. Clients are required to continue to pay the premium on the current plan until the plan change is approved and effective. Premium will be adjusted if a plan change affects premium already paid.

#### Updated SOLO Application

The SOLO Application has been updated and is [available here](#). Call or email the SOLO Sales Team to request a new supply of enrollment booklets with the updated application.

We value our SOLO Members and want to help them maintain their health plan coverage. If you need assistance with renewals, please contact the SOLO Sales Team at 800-453-2981, option 4 or 970-244-7880, option 4 or at [SOLO\\_Sales\\_Team@rmhp.org](mailto:SOLO_Sales_Team@rmhp.org).

As always, if you have any questions, comments or need assistance, please call your Rocky Mountain Health Plans or CNIC Account Executive.

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