

1/4/2011



Professional Relations

News Flash

— IMPORTANT ANNOUNCEMENT —

It has come to our attention that the payment that was processed on 12/31/2010 has an incorrect check issue date of 1/1/1753. We have contacted our financial institutions and they have committed to processing these payments as normal. If you encounter any complications with your bank please contact your Provider Relations Representative. This was a system error and did not have any impact to the claims processing or payment.

We apologize for any inconvenience this may cause.

Sincerely,

Rocky Mountain Health Plans
Provider Network Management

Rocky Mountain Health Plans - Provider Relations Department

- Denver Regional Office - 800-823-8356 (locally at 303-689-7372)
- Pueblo Regional Office - 888-332-8963 (locally at 719-253-3900)
- Grand Junction Regional Office - 888-286-3113 (locally at 970-244-7798)