



Broker Briefing News Flash

SOLO Q3 Rating Tool Available

The SOLO Individual and Family Health Plans will have a rate increase for 3rd Quarter, 2008 of 2.9% effective July 1. If you would like to lock in the Q2 SOLO rates, we will be happy to help you with your clients applying for coverage in June. Just give us a call.

You can access the new rating tool at: ftp://rmhp_solo:rs.1316@ftp.rmhp.org

If you are unable to access the Q3 2008 rating software from our FTP site, please e-mail Katy Basinger at katy.basinger@rmhp.org. Katy will either send you a zip file or rating software CD.

SOLO Renewals

Renewal letters with the new rates are being mailed this week to subscribers whose anniversary date is July, August or September.

Updated Forms for SOLO

Several SOLO Health Plan forms have been updated and there are two new forms available. Updated forms are:

SOLO Health Plan Application

SOLO Application Checklist and Medical Records Requirements

SOLO Billing Change Form

SOLO Plan Change Form

New forms are:

SOLO Disenrollment Form – this form will be used to terminate a SOLO policy for all family members on the plan

SOLO Change Form – this form will be used to change name and/or address, change the subscriber on the policy, combine family members under one policy, split the family into two policies (for divorce), terminate dependents, and to add newly born or adopted dependents.

The forms are available at www.rmhp.org in the Producers section or by calling SOLO Sales.

As always, if you have any questions, comments or need assistance, please call your Rocky Mountain Health Plans or CNIC Account Manager.

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Phone Number Change for the SOLO Sales Team

To reach the SOLO Sales Team, please dial 800-453-2981, option 4 (or in Grand Junction call 970-244-7800, option 4). We currently receive many phone calls to 866-414-7656. This number will be disconnected and will no longer be an option to reach the SOLO Sales Team. Please update your records as necessary. We apologize for any inconvenience this may cause.

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