



Broker Briefing News Flash

Phone Number Change for the SOLO Sales Team

To reach the SOLO Sales Team, please dial **800-453-2981, option 4** (or in Grand Junction call 970-244-7800, option 4). We currently receive many phone calls to 866-414-7656. This number will be disconnected on May 1st and will no longer be an option to reach the SOLO Sales Team. Please update your records as necessary. We apologize for any inconvenience this causes.

Change to SOLO Medical Underwriting Guidelines

Beginning with applications received in May, the SOLO medical underwriting guidelines will change. Currently, medical review includes the consideration of the applicants' height and weight. Starting May 1st, Body Mass Index will be considered in the underwriting decision.

For applicants aged 50 years and older, a fasting blood glucose test result will be required with the other required medical records. The Body Mass Index chart and the new over 50 medical records requirements are included in the attached, updated version of the SOLO Underwriting Guidelines. The SOLO Underwriting Guidelines are available at www.rmhp.org in Enrollment Tools and Forms on the Producers tab or you may contact the SOLO Sales Team (SOLO_Sales_Team@rmhp.org) if you would like printed copies mailed to you.

Preliminary Underwriting Review Form

The Preliminary Underwriting Review Form was intended to be a tool which allowed you to get an idea if an application would be accepted or not before completing the application. We have found that the form does not include enough information to give you an accurate indication of possible acceptance.

We suggest you use the form if you need a denial in order to apply for Cover Colorado and do not want the applicant to complete an entire application. Another good use of the form is when you think the applicant will be denied and you want to know before completing an application. Otherwise, please have your client complete an application for SOLO health care coverage as it is the only way to accurately determine whether or not the application will be accepted.

The SOLO Preliminary Underwriting Review form must be completed in its entirety in order to identify the person for whom the form was submitted and to have the information needed to make a determination. The information required includes the applicant's name, signature, age, gender, height, weight, tobacco use and other information as requested. The form is on our website at www.rmhp.org in Enrollment Tools and Forms on the Producers tab.

As always, if you have any questions, comments or need assistance, please call your Rocky Mountain Health Plans or CNIC Account Manager.

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