Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage Period: Beginning on or after 01/01/2015 Coverage for: Member/Family | Plan Type: HMO



This is only a summary. If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at www.rmhp.org or by calling 1-800-346-4643.

Important Questions	Answers	Why this Matters:
What is the overall deductible?	\$0	See the chart starting on page 2 for your costs for covered services this plan covers.
Are there other deductibles for specific services?	No	You don't have to meet <u>deductibles</u> for specific services, but see the chart starting on page 2 for other costs for services this plan covers.
Is there an <u>out-of-</u> <u>pocket limit</u> on my expenses?	Yes. \$2,500 Member/ \$5,000 Family	The <u>out-of-pocket</u> limit is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.
What is not included in the <u>out-of-pocket</u> <u>limit?</u>	Premiums, balance-billed charges (unless balanced billing is prohibited), and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-of-</u> <u>pocket</u> limit.
Is there an overall annual limit on what the plan pays?	No	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.
Does this plan use a network of providers?	Yes. For a list of network providers , see www.rmhp.org or call 1-800-346-4643.	If you use an in-network doctor or other health care provider , this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the term in-network, preferred , or participating for providers in their network . See the chart starting on page 2 for how this plan pays different kinds of providers .
Do I need a referral to see a specialist?	No	You can see the specialist you choose without permission from this plan.
Are there services this plan doesn't cover?	Yes	Some of the services this plan doesn't cover are listed on page 5. See your policy or plan document for additional information about excluded services .

Questions: Call 1-800-346-4643 or visit us at www.rmhp.org.

If you aren't clear about any of the underlined terms used in this form, see the Glossary.



ROCKY MOUNTAIN HEALTH PLANS GOOD Health HMO Classic Copay

Coverage Period: Beginning on or after 01/01/2015

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- Copayments are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is your share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's allowed amount for an overnight hospital stay is \$1,000, your coinsurance payment of 20% would be \$200. This may change if you haven't met your deductible.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the allowed amount, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use <u>network providers</u> by charging you lower <u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u> amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Primary care visit to treat an injury or illness	\$35 copay/visit	Not covered	None
If you visit a health care	Specialist visit	\$50 copay/visit	Not covered	None
provider's office or clinic	Other practitioner office visit	\$35 copay/visit for vision screening	Not covered	None
or emile	Preventive care/ screening/ immunization	No charge	Not covered	None
If you have a test	Diagnostic test (x-ray, blood work)	Lab \$25 copay/visit X-ray \$50 copay/visit	Not covered	None
If you have a test	Imaging (CT/PET scans, MRIs) 20% copay/visit		Not covered	None



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Common Medical Event	Services You May Need			Limitations & Exceptions
	Generic drugs	Brand Option:\$15/fill Generic Option:\$10/fill	Not covered	Excludes drugs not listed in the formulary.
If you need drugs	Preferred brand drugs	Brand Option: \$40/fill Generic Option: \$50/fill for self-administerable injectables and oral anticancer drugs only	Not covered	Copays shown are for retail, up to a 31-day supply. \$0 copay for contraceptive drugs/devices noted as "Women's Preventive
to treat your illness or condition	Non-preferred brand drugs	Brand Option:\$55/fill Generic Option: \$65/fill for self-administerable injectables and oral anticancer drugs only	Not covered	Healthcare" in the formulary. Retail, Mail Order, and Preferred Network Pharmacy limited up to a 90-day supply. Specialty Pharmacy limited up to a 31-day
More information about prescription drug coverage is available at www.rmhp.org.	Specialty drugs	Tier 4 Drugs: Brand Option: 20%/fill Generic Option: 20%/fill for self-administerable injectables and oral anticancer drugs only Tier 5 Drugs: Brand Option: 30%/fill Generic Option: 30%/fill for self-administerable injectables and oral anticancer drugs only	Not covered	supply. Tier 5 limited to a 31-day supply only. Tier 4 copay limited to \$150 up to a 31-day supply to any network pharmacy/\$375 for up to a 90 day supply for mail order or preferred network pharmacy paid by Member. Tier 5 copay limited to \$250 paid by Member. Mail order or preferred network pharmacy copay is 2.5 times the retail copay.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$150/visit then 20% copay	Not covered	None
	Physician/surgeon fees	\$150/visit then 20% copay	Not covered	None
If you need	Emergency room services	\$150/visit then 20% copay	\$150/visit then 20% copay	None
immediate medical attention	Emergency medical transportation	Ground ambulance: \$200 copay/trip; Air ambulance 20% copay	Ground ambulance: \$200 copay/trip; Air ambulance 20% copay	None

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Urgent care	\$50 copay/visit	\$50 copay/visit	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$250/visit then 20% copay	Not covered	None
nospitai stay	Physician/surgeon fee	\$250/visit then 20% copay	Not covered	None
If you have	Mental/Behavioral health outpatient services	\$35 copay/visit	Not covered	None
mental health, behavioral health,	Mental/Behavioral health inpatient services	\$250/visit then 20% copay	Not covered	None
or substance abuse needs	Substance use disorder outpatient services	\$35 copay/visit	Not covered	None
abuse needs	Substance use disorder inpatient services	\$250/visit then 20% copay	Not covered	None
If you are	Prenatal and postnatal care	\$250/visit then 20% copay	Not covered	None
pregnant	Delivery and all inpatient services	\$250/visit then 20% copay	Not covered	None
	Home health care	20% copay/visit	Not covered	Coverage is limited to 60 visits/Member/ year.
If you need help	Rehabilitation services	\$50 copay/visit	Not covered	Coverage is limited to 20 visits/therapy/Member/year.
recovering or have other special	Skilled nursing care	\$250/visit then 20% copay	Not covered	Coverage is limited to 60 days/Member/year.
health needs	Durable medical equipment	20% copay	Not covered	None
	Hospice service	20% copay	Not covered	Coverage for respite care limited to 5 days or less.
If your child	Eye exam	\$35 copay/visit	Not covered	Coverage is limited to one/Member/year.
needs dental or eye care Glasses 20%		20% copay	Not covered	Coverage is provided only after eye surgery.

Questions: Call 1-800-346-4643 or visit us at www.rmhp.org.

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Dental check-up	Not covered	Not covered	None

Excluded Services & Other Covered Services:

Services Your Plan Does NC	T Co	ver (This isn't a complete list. Check you	r policy or pla	n document for other <u>excluded services</u> .)
• Acupuncture	•	Drugs not included in the formulary	•	Private-duty nursing
Bariatric surgery	•	Infertility treatment	•	Routine foot care

Cosmetic surgery Long-term care Non-emergency care when traveling outside the U.S. Dental care

Spinal manipulations (unless purchased)

Weight loss programs

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

Hearing aids (for children)

Routine eye care

Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a premium, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-346-4643. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to appeal or file a grievance. For questions about your rights, this notice, or assistance, you can contact RMHP at 1-800-346-4643.

Questions: Call 1-800-346-4643 or visit us at www.rmhp.org.

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Coverage Period: Beginning on or after 01/01/2015

Coverage for: Member/Family | Plan Type: HMO

For group health coverage subject to ERISA, you can also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform or the Colorado Department of Insurance at 303-894-7490 or www.dora.state.co.us/insurance.

For non-federal governmental group health plans and church plans that are group health plans, consumer assistance may be offered directly by the plan such as applicable member services, employee services, Human Relations or Fiscal and Personnel Department, or consumer support services. You can also contact the Colorado Department of Insurance at 303-894-7490 or www.dora.state.co.us/insurance.

Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage." **This plan or policy does** provide minimum essential coverage.

Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value). This health coverage does meet the minimum value standard for the benefits it provides.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-346-4643.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.

Coverage for: Member | Plan Type: HMO

About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

Having a baby

(normal delivery)

- Amount owed to providers: \$7540
- **Plan pays** \$6730
- Patient pays \$810

Sample care costs:

Total	\$7540
Vaccines, other preventive	\$40
Radiology	\$200
Prescriptions	\$200
Laboratory tests	\$500
Anesthesia	\$900
Hospital charges (baby)	\$900
Routine obstetric care	\$2100
Hospital charges (mother)	\$2700

Patient nave:

i aticiit pays.	
Deductibles	\$0
Copays	\$660
Coinsurance	\$0
Limits or exclusions	\$150
Total	\$810

Managing type 2 diabetes

(routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5400
- Plan pays \$4180
- Patient pays \$1220

Sample care costs:

Prescriptions	\$2900
Medical Equipment and Supplies	\$1300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5400

Patient pays:

Deductibles	\$0
Copays	\$1140
Coinsurance	\$0
Limits or exclusions	\$80
Total	\$1220

Questions: Call 1-800-346-4643 or visit us at www.rmhp.org.

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Coverage Period: Beginning on or after 01/01/2015

Coverage for: Member | Plan Type: HMO

Questions and answers about the Coverage Examples:

What are some of the assumptions behind the Coverage Examples?

- Costs don't include <u>premiums</u>.
- Sample care costs are based on national averages supplied by the U.S.
 Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork <u>providers</u>. If the patient had received care from out-of-network <u>providers</u>, costs would have been higher.

What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

Can I use Coverage Examples to compare plans?

Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

Are there other costs I should consider when comparing plans?

Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-of-pocket costs, such as copayments, deductibles, and coinsurance. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 1-800-346-4643 or visit us at www.rmhp.org.

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Colorado Supplement to the Summary of Benefits and Coverage Form

Rocky Mountain Health Maintenance Organization, Inc. Good Health HMO

Large Employer Group Policy

TYPE OF COVERAGE

1. Type of plan.	Health maintenance organization (HMO)	
2. Out-of-network care covered? 1	Only for emergency and urgent care	
3. Areas of Colorado where plan is available.	Plan is available throughout Colorado except in the following areas: Gunnison County and Baca County.	

SUPPLEMENTAL INFORMATION REGARDING BENEFITS

<u>Important Note:</u> The contents of this form are subject to the provisions of the policy, which contains all terms, covenants and conditions of coverage. It provides additional information meant to supplement the Summary of Benefits of Coverage you have received for this plan. This plan may exclude coverage for certain treatments, diagnoses, or services not specifically noted. Consult the actual policy to determine the exact terms and conditions of coverage.

	Description	What this means
4. Deductible Period	Calendar year	Calendar year deductibles restart each January 1.
5. Annual Deductible Type	Individual/Family	"Individual" means the deductible amount you and each individual covered by the plan will have to pay for allowable covered expenses before the carrier will cover those expenses. "Family" is the maximum deductible amount that is required to be met for all family members covered by the plan. It may be an aggregated amount (e.g., "\$3,000 per family") or specified as the number of individual deductibles that must be met (e.g., "3 deductibles per family").

01/14 Good Health HMO LG

 Ovarian – CA125 Prostate – PSA Coverage for these cancer screening tests are subject to the following parameters: a) the test must be ordered by your physician, and b) you must comply with plan procedures 	covered? covered benefit le B C C C C C C C C C C D C C	reast – Mammogram ervical – PAP test clorectal – Colonoscopy, Sigmoidoscopy, Fecal Occult Blood varian – CA125 costate – PSA e for these cancer screening tests are subject to the following parameters: e test must be ordered by your physician, and
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LIMITATIONS AND EXCLUSIONS

6	Period during which pre- existing conditions are not covered for covered persons age 19 and older. ²	Not applicable; plan does not impose limitation periods for pre-existing conditions.
8. H	How does the policy define a "pre-existing condition"?	Not applicable. Plan does not exclude coverage for pre-existing conditions.
i	Exclusionary Riders. Can an individual's specific, pre-existing condition be entirely excluded from the policy?	No.

USING THE PLAN

	IN-NETWORK
10.If the provider charges more for a covered service than the plan normally pays, does the enrollee have to pay the difference?	No
11. Does the plan have a binding arbitration clause?	Yes

Questions: Call 1-800-346-4643 or visit us at www.rmhp.org.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-346-4643.

If you are not satisfied with the resolution of your complaint or grievance, contact:

Colorado Division of Insurance Consumer Affairs Section 1560 Broadway, Suite 850, Denver, CO 80202 Call: 303-894-7490 (in-state, toll-free: 800-930-3745)

Email: insurance@dora.state.co.us

Endnotes

1-"Network" refers to a specified group of physicians, hospitals, medical clinics and other health care providers that this plan may require you to use in order for you to get any coverage at all under the plan, or that the plan may encourage you to use because it may pay more of your bill if you use their network providers (i.e., go in-network) than if you don't (i.e., go out-of-network).

2-Waiver of pre-existing condition exclusions. State law requires carriers to waive some or all of the pre-existing condition exclusion period based on other coverage you recently may have had. Ask your carrier or plan sponsor (e.g., employer) for details.