



Broker Briefing

10/18/2011

SOLO 2012 Q1 Rates Available Now

The 2012 Q1 rates for SOLO Outlook Health Plans for individuals and families are now available for quoting. The rates will not increase for first quarter 2012.

You can quote the SOLO Outlook plans by [logging into access|RMHP](#).

If you need assistance with logging into access|RMHP, please contact technical support at 877-907-7647, Option 1, or by emailing support@rmhp.org.

Updated Application

The SOLO application has been updated. Changes include updates to the next child-only open enrollment period, the Authorization by Enrollee section, and the Permissible Employer Reimbursement through Wage Adjustment or HRA section. Please use the most current application which is [located here](#) on rmhp.org or at accessrmhp.org.

SOLO December Renewals

December renewals for SOLO Health Care Plans are being mailed this week.

Renewals for Outlook plans present the rate at the current rate tier for each family member. The subscriber may request a rate tier review at renewal. Each family member will be reviewed and the rate tiers may be adjusted up or down or stay the same. Please contact the SOLO Sales Team to request a rate tier review. If no review is requested, rates will continue at the current rate tier for each family member.

A SOLO Health Care Plan Change Form is included with each renewal and will be required to request a plan change. The Plan Change Form can be [viewed here](#).

Plan change requests should be submitted at least 15 days prior to the renewal date. Plan change requests may be subject to medical underwriting. **Clients are required to continue to pay the premium on the current plan until the plan change is approved and effective.**

As always, if you have any questions, comments or need assistance,
please call your Rocky Mountain Health Plans Executive.

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